



GRADUATE, ONLINE & PROFESSIONAL STUDIES

Important Spring Semester Information

Welcome! All of us at UMass Lowell would like to wish you a satisfying, challenging, and productive Spring Semester. Please go through the links below prior to beginning your course:

- [Spring Class Schedule](#)
- [Access Your UMass Lowell Email Account](#)
- [Access to Student Information System \(SiS\)](#)
- [Get Your Textbooks](#)
- [Online Student Course Login](#) - *Course login opens on the first day of classes*
- [Find My Course: Blackboard or Canvas Login](#) - *Online courses are on Blackboard or Canvas depending on the subject.*
- [Online Course Technical Requirements](#)
- [Access to 24x7 Online Tutoring](#)
- [Academic Policies, Requirements & Expectations](#)
- [Course Add/Drop Deadlines](#)
- [Important Information for Online Students, Including Student Complaint Process](#)

Questions?

SiS Account or Email Questions:

Call the UMass Lowell Help Desk at 978-934-4357.

Registration Questions:

Contact your academic advisor.

- [GPS Academic Advising](#) for Online & Professional Studies
- [UMass Lowell Undergraduate Academic Advising](#)

For financial aid or billing questions, contact [The Solution Center](#).

24x7 Online Course Technical Support Questions:

Email: onlinelearning@uml.edu

Phone: 978-934-2467 or 800-480-3190

We look forward to working with you this Spring on all your academic endeavors!

Best regards,
Graduate, Online & Professional Studies



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